## **Refunds & Cancellation Policy for Princeton Pong**

## **Seasons (Group Instruction & Camp)**

Season 1 - Winter Season - January - March 2024

Season 2 - Spring Season - April - June 2024

Season 3 - Summer Camps - July - August 2024

Season 4 - Fall Season - September - November 2024

## **CANCELLATIONS**

If canceling **before** the program has started, you will be charged the non-refundable \$10 deposit fee. If canceling **after** the program has begun, you will be charged for the entire program fee.

There will be no switching day(s), in between the program. Once you sign up to the day(s) that you pick, you have to commit to the whole season.

## **REFUNDS**

If canceling before a program has started, you will be charged the non refundable registration fee/deposit of \$10. If canceling after the program has begun, you will be charged for the entire fee. Princeton Pong registration fees and/or deposits are nonrefundable. If a refund is due, the refund will first be applied to any past due balances (program fees, membership dues, etc.). Refunds are issued within two weeks of the cancellation date.

Not attending a program does not entitle you to a refund. When you enroll in a program, you are reserving space, time, and staffing whether or not you attend the program.

Princeton Pong will not provide refunds for inclement weather. Management will decide on whether to reschedule the class if the weather is too severe.

Princeton Pong will not provide refunds for program days missed due to injury, illness, direct exposure or required medical quarantine.

Please contact our staff at 609-987-8500 or email: ben@princetonpong.com if you have any questions!